

NOTICE




PAYMENT OF OUTSTANDING WATER RATES

The Water and Sewerage Authority (WASA) has embarked on a rate collection drive to recover outstanding rates owed by customers. Disconnection of service is one of the measures available to the Authority to collect outstanding rates. Sale of the premises in respect of which outstanding rates are due and payable is also an option available to the Authority where there is continued failure to settle the outstanding rates.

Customers are advised that, notwithstanding a billing query or concern that may be raised with respect to their service, they are still required to pay their water rates when such rates are due. If the water supply is disconnected as a result of non-payment, service will be restored, after actual receipt of payment within a 48-hour period.

Customers can either settle the entire amount due in one payment or, in appropriate cases, enter into an arrangement with the Authority to liquidate the arrears over a specified period. WASA bills can be paid at any of WASA's Customer Service Centres, any Commercial bank, VIA, SurePay, Western Union; or online at: www.wasa.gov.tt/WASAPaymentPortal.

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