

News Release



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WATER AND SEWERAGE AUTHORITY
OF TRINIDAD AND TOBAGO

CUTBACK IN PRODUCTION AT POINT LISAS DESALINATION PLANT

The Water and Sewerage Authority (the Authority) advises customers in parts of Central and South West Trinidad, that they may experience low pressures, or in some instances an amended scheduled supply, due to a cutback in production at the Point Lisas Desalination Plant, commencing today – Wednesday 9th October, 2024.

The Desalination Company of Trinidad and Tobago – DESALCOTT owned and operated Plant, normally supplies the Authority with 40 million gallons of water per day (mgd); however, this has been reduced to 26 mgd, due to emergency maintenance work on the filter system at the facility. These works are expected to be completed by midnight on Friday 11th October and the Plant restored to full production on Saturday 12th October, 2024.

As a result, the normal daily or scheduled supply to the following areas may be affected:

AFFECTED AREAS

Caroni, Warrentville, Cunupia, Chaguanas, Caparo, Chase Village, Couva, Point Lisas, California, Claxton Bay, Plaisance Park, Pointe a Pierre, City of San Fernando, Vistabella, Marabella, Gasparillo, South West Union Hall, Pleasantville, Palmiste, Phillipine, Duncan Village, Esperance, Gulf View, Bel Air, La Romain, South Oropouche, Otaheite, Rousillac, Aripéro, parts of La Brea, Avocat, Fyzabad, parts of Siparia including De Gannes Village and Quarry Village, San Francique, Debe, Syne Village, Lowkie Trace, Sunrees Road, Mora Dam Road.

The Authority will publish amended schedules to areas affected over the course of this cutback in production, on our website and social media pages (Facebook, Instagram, X and WhatsApp), by 6:00 p.m. today.

Customers are further advised that a limited truck borne service is available upon request. This can be requested through the following self-service options:

- WASA Services App available via the Play Store or Apple store; or
- Customer Portal available on the Authority's website: www.wasa.gov.tt.

Alternatively, customers requiring direct assistance or further information can contact WASA's Customer Call Centre toll free at 800-4420/4426.

The Authority thanks customers for their patience and understanding.

Corporate Communications Department
October 9th 2024