

News Release



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WATER AND SEWERAGE AUTHORITY
OF TRINIDAD AND TOBAGO

UPDATE #2: DISRUPTION IN SUPPLY TO CUSTOMERS SERVED BY VALSAYN B BOOSTER STATION

The Water and Sewerage Authority (the Authority) advises customers in parts of North West Trinidad, served by the Valsayn B Booster Station that repairs to a leaking 24-inch diameter transmission pipeline in the Mt. Lambert area, has been extended due to some unforeseen technical issues at the jobsite.

The Authority's crews have been working around the clock and are expected to complete repair works by **8:00 p.m. on Monday 25th November, 2024.**

Affected areas include:

AFFECTED AREAS	EXPECTED RESTORATION OF SERVICE
Areas served by the Valsayn Booster Station B: Saddle Road, San Juan, Bagatelle, Laventille Road, Febeau Village, Success Village, Malick, Trou Macaque, Santa Cruz	8:00 p.m. on Monday 25 November, 2024

Customers are advised that it may take up to 12 hours for the supply to normalize to some affected areas following the completion of these repairs.

A limited truck borne service will be available upon request. This can be requested through the following self-service options:

- WASA Services App available via the Play Store or Apple store; or
- Customer Portal available on the Authority's website: www.wasa.gov.tt.

Alternatively, customers requiring direct assistance or further information can contact WASA's Customer Call Centre toll free at 800-4420/26.

The Authority thanks customers for their patience and understanding.

**Corporate Communications Department
November 25, 2024**